



Independent IVRS/IWRS US-based company • **SaaS** (Software as a Service) technology • Specifically for **CLINICAL** applications

IVRCC AT-A-Glance

- Caller **and** User **friendly**, automated, self-service
- Platform handles up to **half million calls** per day
- **IVRS & IWRS — Phone, Web or BOTH accessible 24/7**
- Collect **numerical data** via universally available **phone**
- Collects **real-time** data from **sites, patients, labs**
- **Toll-free** phone and **internet** access globally
- **Multiple languages** appropriate to the region
- Real-time **registration/randomization**
- Real-time **drug or device assignment, inventory and tracking** data
- Easy-to-manage **ePRO**
- Passive **Web-Board** for **up-to-the-minute** reporting
- **24/7/365 global support** to Sponsors, study personnel & patients
- Preferred **partners** program
- Comprehensive management of **adaptive trials**
- Experience at applying to a **wide range** of therapeutic areas

Secure Software System

- Cutting edge, proprietary software
- **Compliant** with GCP and **international** standard
- **NO** additional hardware or software expenses
- **Every application** verified before UAT, and daily while active
- User specific log-ins and **PIN** allowing **secured** access
- **System access** assigned according to personnel **functions**

Keep Costs Under Control

- **Maximizes** patient compliance
- **Minimizes** over-recruitment
- **Reduces** monitoring visits
- **Reduces** CRF query rate
- Sponsors & sites use **real-time results & reports** for **timely trial decision-making**

Databases and Data Collection

- **IVRS & IWRS data is downloadable 24/7 worldwide**
- **Fully compatible** with virtually **any** database available
- **Integrates** with most EDC systems
- **Seamlessly** interacts with all EDC preferred partners
- Data populate **one common database**, whether collected via telephone or Web

Recruitment & Prescreening Tool

- Works **in conjunction** with ads and printed media
- **Pre-screening** qualifier, collects patient responses
- Info available to sites, CROs, & Sponsors
- **Directs** qualified individuals to the nearest sites
- **Monitor and manage** patient recruitment
- Appropriate **levels of security** as needed
- Automatically compare to pre-loaded **Incl/Excl criteria**
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Registration/Randomization

- Provider of **ALL** accepted randomization methods
- Custom algorithms
- **Per protocol** randomization schemes and programming
- Manually or automatically entered patient IDs

e Patient Reported Outcomes ePRO

- **Patient Diaries** Quickly programmable, customized user-friendly
- Scripted for consistent, **high-compliance** patient participation
- Pain assessments, adverse event reports
- **Verified Q-of-L Questionnaires**
- Experienced at IVRS/paper protocols, including statistical analyses
- SF-36, PANAS, PHQ 9...and others
- Programmable formulas used to **score questionnaires**
- Programmed **branching** based on responses

Drug Tracking & Inventory Functions

- **Automated** inventory control & **just-in-time** re-supply
- Automated ordering, shipment and verification process
- **Integration** with distributor **shipping** systems
- Dispensing and titration management
- **Remote** site inventory monitoring
- **Unblinding** capabilities and **emergency code break**
- **Real-time supply** location/status reporting
- **Critical restock** inventory points automation and alerts

Alerts and Reminders

- **Programmed alerts** based on questionnaire scoring
- **Email, telephone** and/or **fax** reminders as needed
- Notifications when **critical thresholds** are exceeded
- Programmed to **facilitate patient compliance** issues
- Drug depot, pharmacist, site coordinator CTM **resupply** alerts